

## **WATER & SEWER UTILITY BILL ASSISTANCE**

Following is a list of agencies that may provide financial assistance for outstanding water and sewer utility bills. Soos Creek Water and Sewer District provides this list purely as a courtesy to our customers. It is up to the customer to contact the agencies. The District is not involved in any way with securing financial aid for customers. Customers remain responsible for their outstanding balances, regardless of whether financial aid is awarded. The following information is updated periodically and may not be current or complete. For more resources, visit our Assistance Resources page at: <https://www.sooscreek.com/249/Assistance-Programs-Resources>

### **THE STATE OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION..... 360-664-1160**

Provides information and referrals. They can answer customer questions on the Washington state utility disconnection moratorium; provide referrals to programs such as weatherization, and other support. Payment plans may also be required in some cases. Learn about the laws and your rights regarding utility matters.

### **CHURCHES:**

**ST. VINCENT DE PAUL ..... 206-767-6449**  
Call Mon-Fri 8:00am-3:00pm, or fill out a request form at <https://svdpseattle.org/get-help/online-help-request-form/>

**ST. JAMES CHURCH OUTREACH..... 253-852-4100**  
Fill out an assistance request form at <https://stjamesoutreach.org/intake/> or call Mon 1:00pm-4:00pm, Tues 9:00am-12:00 noon, Wed 1:00pm-4:00pm. Appointments are made first-come, first-served. The online form is only accessible during business hours.

**CATHOLIC COMMUNITY SERVICES OF WESTERN WASHINGTON..... 206-328-5755**  
Call Mon-Fri 9:00am-2:30pm or email [HENKCC@ccsww.org](mailto:HENKCC@ccsww.org). Disability and limited income requirements to qualify. For the most current information, see CCSWW's website at <https://ccsww.org/services/housing-and-essential-needs-hen-king-county/>

**KENT UNITED METHODIST CHURCH..... 253-852-0993**  
<https://kentmethodist.com/assistance> or call Mon at 9:00am to schedule an appointment. Serves Kent school district only. Amount varies, once per year.

### **FOOD BANKS & COMMUNITY CENTERS:**

**MAPLE VALLEY FOOD BANK..... 425-432-8633**  
Tues 10:30am-6:00pm & Wed 10:30am-1pm. Serves Tahoma School District area, Maple Valley, Black Diamond. Must have Past Due or Disconnect Notice. Amount varies. Funds not always available.  
<https://www.maplevalleyfoodbank.org/programs/financial-assistance/>

**AUBURN FOOD BANK..... 253-833-8925**  
Hours: Mon/Tues 9:00am-1:00pm, Thu/Fri 9:00am-1:00pm, 2nd Wed of the month 4:30pm-5:30pm.  
Apply in person at 2804 Auburn Way N, Auburn. No phone appointments available. Serves Auburn School District boundaries. Must provide proof of residency, ID, and verification of the household within Auburn Food Bank service area.  
<https://www.theauburnfoodbank.org/food>

**KENT FOOD BANK..... 253-520-3550**  
Wed 10:00am-1:00pm, Fri 10:00am-1:00pm, 2nd Wednesday of the month - 5:00pm-6:00pm. Serves Kent School District area. Limit two visits per household per month. Website: <https://www.kentfoodbank.org/>

**ST. STEPHEN THE MARTYR**..... 206-767-6449  
13055 SE 192nd St, Renton. Food Pantry hours: Mon 10:00am-11:45am, Wed 4:00pm-5:45pm, Fri 10am-11:45am. Email [foodpantry@ststephenslife.com](mailto:foodpantry@ststephenslife.com) or call 206-767-6449 for more information or to ask about utility bill assistance.

**VETERANS:**

**KING COUNTY VETERAN'S PROGRAM** ..... 206-263-8387  
Call Mon-Fri 8:00am-4:30pm. Provides assistance for veterans, service members, or respective family members living in King County. Get access to free food, shelter, groceries, utilities, assistance for heating bills, eviction prevention, employment related expenses, move-in costs, medical, gas and prescriptions. Hotel and motel vouchers may be offered. The services available to you depend on your eligibility and program guidelines. View visiting locations, walk-in hours, and eligibility requirements on their website at: <https://kingcounty.gov/en/dept/dchs/human-social-services/king-county-veterans-program>.

**OTHER:**

**211 KING CO** ..... 800-621-4636  
Mon-Fri, 8:00am-6:00pm. Provides a comprehensive information & referral service to health & human service programs.

**MULTI-SERVICE CENTER**..... 253-854-4406  
They provide one-time grants for rent and emergency expenses to residents of Burien, Federal Way, Kent, Renton, and SeaTac. Submit an online application at <https://mschelps.org/gethelp/rentalemergencyassistance/> or view all of their housing and rental assistance services at <https://mschelps.org/gethelp/>.

**CANCER LIFELINE** ..... 800-255-5505  
Offers limited financial assistance to cancer patients, no matter their diagnosis. They also provide emotional support and help navigating resources. Medical supplies and basic living needs such as unpaid rent may qualify for assistance.

**DSHS - COMMUNITY SERVICES OFFICES**.....(877) 501-2233  
Low-income families, unemployed, refugees, pregnant women and people with temporary disabilities can apply for financial assistance. Programs offered include TANF/WorkFirst, AREN, Disability Lifeline, Food Stamps, Diversion Cash Assistance, Section 8 and Refugee Assistance. For more information, visit their website at: <https://www.dshs.wa.gov/esa/community-services-offices/community-services-office>

**KING COUNTY ASSISTANCE PROGRAMS AND AGENCIES THAT COVER ALL OF WASHINGTON**

Below are website links to Washington non-profits and programs that help people across King County and Seattle Washington. Get food assistance, help with utility and energy bills, and other assistance:

[https://www.needhelppayingbills.com/html/washington\\_free\\_health\\_care\\_cl.html](https://www.needhelppayingbills.com/html/washington_free_health_care_cl.html)

[https://www.needhelppayingbills.com/html/washington\\_food\\_banks.html](https://www.needhelppayingbills.com/html/washington_food_banks.html)

[https://www.needhelppayingbills.com/html/washington\\_energy\\_bill\\_and\\_util.html](https://www.needhelppayingbills.com/html/washington_energy_bill_and_util.html)

<https://kingcounty.gov/en/dept/dchs/human-social-services/housing-homeless-services/homeowners-renter-resources/housing-repair>