



Re-Elected Commissioners Alan Eades and Kevin Fuhrer

Commissioners Alan Eades and Kevin Fuhrer have been re-elected to serve on Soos Creek Water and Sewer District’s Board of Commissioners for the 2026-2032 term.



ALAN EADES

Alan Eades is married, and lives in Maple Valley where his two children graduated from Tahoma High School. A lifelong resident of Washington, he has lived within the district for the past 25 years. Alan has 30+ years of experience and numerous

certifications within the water and sewer utility industry. He became a commissioner for the district because he felt his knowledge of the industry would add value to the community. His focus is on water quality, safety, affordability, and customer service.



KEVIN FUHRER

Kevin Fuhrer is a proud veteran of the United States Marine Corps. He is married, with two children and five grandchildren, and resides with his wife in Maple Valley. With 30+ years of experience working in public service, including his tenure at the District as its Budget and Finance Director, Kevin continues to contribute his expertise and commitment to ensuring a sustainable, efficient and effective utility through responsible policy-making decisions.

Message from the General Manager

As we close out 2025, I’m proud to share that Soos Creek Water and Sewer District continues to deliver on our mission: providing high-quality water and sewer services efficiently and cost-effectively. Looking ahead, our goals for 2026 reflect a deepened commitment to delivering exceptional service and value to you—our customers. In the coming year, we’re expanding our customer service and billing team to enhance responsiveness and support. You’ll also see us more actively involved in community events as we strengthen our outreach and work to educate and engage our customers on all things water and sewer.

We’re also taking a closer look at our infrastructure—focusing on condition assessments of our water and sewer systems to ensure long-term reliability and resilience. On the financial front, we remain committed to strong stewardship by pursuing grant opportunities, refining our budgeting processes, and identifying ways to manage or reduce costs both now and in the future.

You can expect to see increased construction activity in 2026 as we plan to replace or upgrade nearly 11,000 feet of water main, replace 379 service connections, and begin upgrades to our sewer lift stations. These capital projects are essential to maintaining and improving the services we provide today—and for generations to come. For more details, including project locations, please visit our website.

At Soos Creek Water and Sewer District, we’re proud to be staffed by professionals who are dedicated to serving our customers and community with excellence. We look forward to the challenge of exceeding your expectations in 2026 and beyond.

William Appleton, PE
General Manager



SOOS CREEK WATER & SEWER DISTRICT STAFF, 2025

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2026 Rate Increases

Our Mission at Soos Creek Water and Sewer District is to deliver reliable high-quality water and sewer service in an efficient, cost effective manner. In support of this, a Rate Study is performed each year to ensure that our water and sewer fees are affordable while also providing the necessary funding to support operational, maintenance and capital project activities critical to fulfilling our Mission, 24 hours a day, 7 days a week, 365 days a year.

The 2025 Rate Study has identified that rates will need to increase to meet the continued rise in costs associated with infrastructure projects and operations and maintenance. Based on the Rate Study recommendations, the Board of Commissioners adopted rate increases for water, sewer, and streetlight services for 2026 at the Rate Hearing held during the Regular Meeting on November 19th, 2025.

For residential customers, the increase to your water bill base rate is about \$2.94 on a bi-monthly basis or \$1.47 per month, while the sewer base rate increase is about \$2.02 on a bi-monthly basis or \$1.01 per month. King County's sewer treatment rate -- a pass-through charge set by the Metropolitan King County Council -- has also increased.

The increase will be effective January 1, 2026, appearing on customers' January 31, 2026 and February 28, 2026 bi-monthly billing cycles. Despite these increases, the District's water and sewer rates are still among the lowest in the region. Below are the detailed 2026 bi-monthly water, sewer and streetlight rates.



Cost per Gallon of Water

Per Soos Creek Water & Sewer District rates, the cost of a gallon of water for the average residential customer is increasing from 0.93 cents to 0.99 cents, and the cost to treat that gallon of water is increasing from 0.48 cents to 0.50 cents.

Per King County Sewage Treatment rates, the cost to treat a gallon of water is increasing from 1.0 cent to 1.1 cents.

From tap to treatment, consumers will pay about 2.6 cents for each gallon of drinking water.

SOOS CREEK WATER AND SEWER DISTRICT - BI-MONTHLY WATER RATES

	Present Rates			2026 Rates		
	Res.	Comm.	Irrig.	Res.	Comm.	Irrig.
Bi-Monthly Meter Base Rates						
5/8" Meter	\$41.97	\$41.97	\$41.97	\$44.91	\$44.91	\$44.91
1" Meter	56.46	56.46	56.46	60.41	60.41	60.41
1.5" Meter	106.56	106.56	106.56	114.02	114.02	114.02
2" Meter	166.68	166.68	166.68	178.35	178.35	178.35
3" Meter	306.87	306.87	306.87	328.35	328.35	328.35
4" Meter	507.35	507.35	507.35	542.86	542.86	542.86
6" Meter	1,008.42	1,008.42	1,008.42	1,079.01	1,079.01	1,079.01
Discount - 5/8" (30% Discount)	29.38			31.44		
Discount - 1" (30% Discount)	39.52			42.29		
Fire Meter (Flat Rate)	\$139.49	\$139.49	\$139.49	\$149.25	\$149.25	\$149.25
Consumption Rates per 100 cubic feet						
Winter Rate (Jan-May; Oct-Dec)						
0 - 1,000	\$2.78	\$2.78	\$8.99	\$2.97	\$2.97	\$9.62
1,000 - 2,000	5.45	5.45	8.99	5.83	5.83	9.62
2,001 - 3,000	6.87	6.87	8.99	7.35	7.35	9.62
Greater than 3,000	7.49	7.49	8.99	8.01	8.01	9.62
Summer Rate (Jun-Sep)*						
0 - 1,000	\$2.78	\$2.78	\$8.99	\$2.97	\$2.97	\$9.62
1,000 - 2,000	6.54	6.54	8.99	7.00	7.00	9.62
2,001 - 3,000	8.24	8.24	8.99	8.82	8.82	9.62
Greater than 3,000	8.99	8.99	8.99	9.62	9.62	9.62

* Summer conservation rates include a 20% surcharge after 1,000 ccf, except irrigation

Soos Creek's Water & Sewer Rates - 2026 Continued

SOOS CREEK WATER AND SEWER DISTRICT - BI-MONTHLY SEWER RATES

	Present Rates			2026 Rates		
	Base Rate - \$/Bi-Mth.			Base Rate - \$/Bi-Mth.		
	SF & Multi Family Res.	Comm. Base Rate	Comm. Volume Charge \$/CCF	SF & Multi Family Res.	Comm. Base Rate	Comm. Volume Charge \$/CCF
Sook Creek						
For Maintenance of the Sewer System	\$50.53	\$50.53	\$3.37	\$52.55	\$52.55	\$3.50
KC Dept of Natural Resources						
For Treatment of the Sewage	\$116.56	\$116.56	\$7.77	\$125.32	\$125.32	\$8.35
Total Sewer Charges	\$167.09	\$167.09	\$11.14	\$177.87	\$177.87	\$11.85

* Volume Charge Rate per 100 cubic feet of water consumption in excess of the first 1,500. 100 cubic feet (CCF) of water = 748 gallons of water.

SOOS CREEK WATER AND SEWER DISTRICT - BI-MONTHLY STREET LIGHT RATES

	Present Rate	2026 Rate
Bi-Monthly account charge	\$7.42	\$7.81



Duplicate Billing Available for Rental Properties

The District offers a Duplicate Billing Service for property owners who wish to have utility bills sent to a tenant or property manager. Please note, only one additional recipient is allowed.

To enroll, submit a signed **Duplicate Billing Form**: www.sooscreek.com/DocumentCenter/View/119/Duplicate-Billing-Form-PDF.

Don't forget to notify the District of any tenant move-ins or move-outs to keep account information current. For questions, contact

Customer Service at: 253-630-9900 (Option 3) or: customer_service@sooscreek.com.

Financial Assistance Resources

Low-Income Utility Rate Reduction Program

The District offers a 30% reduction on water and/or sewer base rates for qualified low-income seniors and disabled persons. To learn more, visit our website at: www.sooscreek.com/243/Low-Income-Utility-Rate-Reduction-Program.

Bill Pay Assistance

The District keeps a list of local agencies that may provide financial assistance for water and/or sewer utility bills. View the list on our website at: www.sooscreek.com/DocumentCenter/View/114/Bill-Pay-Assistance-PDF.

King County 2-1-1

If you are experiencing financial hardship, **King County 2-1-1 (1-800-621-4636)** connects people to the help they need. They provide the most comprehensive information on health and human services in King County, including housing assistance, help with financial needs, and locations of food banks.

To learn more about these and other assistance programs, visit our website at: <https://www.sooscreek.com/249/Assistance-Programs-Resources>

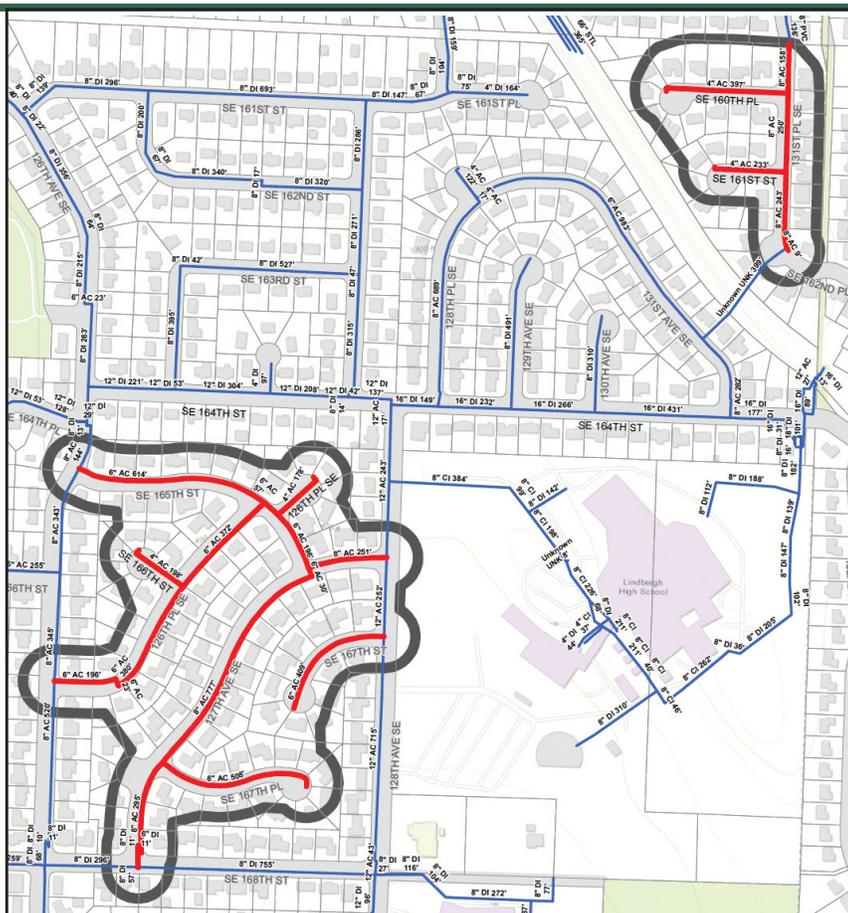


Investing in our Infrastructure

The District has been awarded a low-interest loan from the Washington State Public Works Assistance Account, administered by the Public Works Board, to fund critical infrastructure improvements in the Cascade Vista neighborhood.

The Cascade Vista Phase I AC Replacement Project will replace approximately 5,900 linear feet of 4-inch, 6-inch, and 8-inch diameter asbestos-cement (AC) water main that has reached its useful lifespan in Renton's Cascade Vista neighborhood. The AC water main will be replaced with 4-inch and 8-inch diameter ductile iron (DI) water main. Work will include installation of new fire hydrants, miscellaneous valves, water service lines, and meter boxes from the new water main to the customer line, including tie in's. The project is anticipated to go to bid in Spring 2026. The District will provide an ongoing public outreach program before and during all construction activities to assist in minimizing disruptions and impacts to our customers.

Learn more about this project on our website at <https://www.sooscreek.com/215/Current-Projects>.



Community Outreach Events

Here at Soos Creek, we love any opportunity to partner with our neighboring municipalities and jurisdictions to share what we do!

This year, the District participated in the following community events:

- City of Kent's Planet Protector Summit – March 25th, 2025
- City of Maple Valley's Earth Day Fair – April 5th, 2025
- City of Maple Valley's Emergency Preparedness Fair - September 27th, 2025

Check our Latest News at www.sooscreek.com to stay informed about upcoming events. We hope to see you at more events in 2026!



Insulate your pipes to protect them from cold temperatures



PREVENT DAMAGE FROM FROZEN PIPES THIS WINTER

- Insulate your water pipes
- Insulate your outdoor spigot
- Drain and remove outdoor hoses
- Know where your water shut-off valve is located

Easements – What are they, and do I have one?

What is a Utility Easement?

A utility easement is a legal right that allows a utility company to access and use a portion of another property owner's land for the purpose of constructing and maintaining utilities such as water or sewer lines. Easements are important because they ensure that essential services can be provided to communities efficiently. Water and sewer easements are generally 10 feet wide and cannot have permanent structures placed on them. In the event your utility district has to access the main located within the easement, vegetation or structures will be removed by the district but replaced at the owners expense.

How do I know if I have a utility easement on my property?

Easements are outlined in property deeds, and recorded on plat documents, enduring through successive ownerships. When you purchase a new home or a plot of land, the title will list any current easements on the property. If you are unsure or would like to confirm if you have a water or sewer easement on your property, email us at: development@sooscreek.com.



If you're planning to build a new deck or fence, plant trees and shrubs, install drainage, or dig around/remove an old tree stump, Washington State **requires you to call 811** — the **FREE Call Before You Dig Hotline** — **at least two days before excavation takes place.**

Register your account to sign up for Autopay or Paperless Billing

Registering for an account gives you access to view your payment history, schedule a one-time payment, sign up for Autopay, or switch to Paperless Billing.

It's easy to enroll – head to our website at www.sooscreek.com, click **Pay Bills** to access our secure invoicing platform Invoice Cloud, then click **Register** to get started with your account!

Still undecided or need assistance?

Give us a call at **253-630-9900 (press 3)** and speak to one of our customer service representatives for more information.



Please help us keep you informed

Keeping you informed is very important to us, both with respect to customer service and during water and sewer-related emergencies. By updating your contact information and keeping it current you can avoid late fees, penalties and potential disruptions to service by being sure that bills are sent to the correct address. Our courtesy calls and email reminders are only helpful if they are reaching you. Updating your contact information is quick and easy.

You can scan the QR Code here, give us a call at 253-630-9900 (option 3), email: customerupdate@sooscreek.com, or visit our website at: <https://www.sooscreek.com/238/Update-My-Contact-Information> to submit a request to update your phone, mailing and email addresses.



SOOS CREEK WATER & SEWER DISTRICT

Board of Commissioners Meetings are held on the first, third and fourth Wednesdays of the month at 4:30pm and are open to the public. Due to construction, we have moved the meeting location to the west vehicle bay. Signage will be placed on the day of the meeting directing the public to the appropriate location. This will continue through February 2026.

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Commissioners
• Alan Eades
• Kevin Fuhrer
• Alice Marshall
• Darold Stroud
• Logan Wallace

General Manager
• William Appleton, P.E.

