



Introducing Soos Creek Water & Sewer District New General Manager Will Appleton

I am very excited about joining the Soos Creek Team as the new General Manager and would like to take this opportunity to introduce myself to you, the customers and community that I now help serve.

So, briefly, what path did I follow that lead me here? Well, after surviving my formidable years growing up on the North Coast of California (Fort Bragg), I attended Purdue University where I earned my Master of Science in Civil Engineering and learned to love college basketball. My first job was with the Army Corps of Engineers, San Francisco District and then Alaska District, doing coastal engineering. After two full Alaskan winters, several grizzly encounters and catching mosquito induced anxiety, my family and I jumped at the opportunity to live and work in the Puget Sound. We arrived just before the King Dome was demolished and have called this area home ever since. No better place on the planet in my opinion!

During the course of my 30-year career, I have worked for federal, state and local government as well as within the private sector and for over 20 of those years, I have worked within municipal government; specifically, within Public Works for the Cities of Federal Way (12 years) and SeaTac (9 years). Working for a community to deliver meaningful projects, improve safety and support the activities that allow residents and businesses to thrive is what inspires me and motivates me to show up each day ready to take on a challenge.

Soos Creek Water and Sewer District presents an opportunity to work on one of the most important components to a community's health and wellbeing, water and sewer. I am excited about the team of dedicated professionals that is here at Soos Creek and confident in our ability to continue providing reliable, high-quality water and sewer service today while planning and taking the steps necessary to ensure our customers are well served into the foreseeable future.



Will Appleton, PE



Kevin A. Fuhrer

Appointed Commissioner Kevin A. Fuhrer

Kevin A. Fuhrer has been appointed as Commissioner effective February 19, 2025, to fill Position #3 left vacant upon the retirement of Commissioner Cline. Kevin will complete the remainder of the term which expires January 1, 2026. With 30+ years of experience working in public service, including his tenure at Soos Creek Water & Sewer District (SCWSD) as its Budget and Finance Director, Kevin will contribute his expertise and commitment to ensuring a sustainable, efficient and effective utility through responsible policy-making decisions. He currently serves as a Commissioner for a neighboring water utility Board and has held that position since 2016. His professional expertise, familiarity with SCWSD, and experience as a current elected official will allow him to hit the ground running and provide a positive addition to the SCWSD Board of Commissioners.

Commissioner Gary Cline Retires

After 16 years of service to the District, Gary Cline retired from the Soos Creek Water & Sewer District (SCWSD) Board of Commissioners in December 2024. Gary's leadership has always prioritized the best interests of the District's residents, businesses and property owners consistent with the highest standards and objectives for elected officials. SCWSD's Commissioners, employees, and consultants thank and commend Commissioner Cline for his public service and many contributions to the District and community. We wish Gary well in his retirement.

General Manager Jane Vandenberg Resigns

It is with bittersweet sentiment that we announce Jane Vandenberg's resignation as the District's General Manager. She resigned effective January 30, 2025 so that she can more effectively care for a family member.

Jane was hired as the District's General Manager in June 2022. Jane has over 27 years of engineering and management experience in the public sector at Pierce County, the Port of Tacoma, King County, City of Seattle, and Soos Creek Water & Sewer District (SCWSD). "I am incredibly grateful that I was able to finish out my many decades of public service working at SCWSD. It has been an honor to work with this exceptional team," General Manager Jane Vandenberg said.

Under her leadership, the District was able to evaluate and identify current and future critical staffing needs in order to continue to provide outstanding services to our customers. During Jane's tenure at SCWSD, the District completed numerous capital projects with a focus on resiliency and preservation of critical infrastructure. The projects included two AC main replacement projects and a major seismic upgrade to one of the District's reservoirs, and obtained low interest loan funding from the State Public Works Board. A major website upgrade was completed to provide customers with an accessible and visually improved interface. The District strengthened its partnership with King County Wastewater Treatment Division to design and construct a major sewer interceptor to provide enough capacity for future customers. To ensure a continued high level of service to our customers, and with many assets nearing the end of their useful life, work was initiated on an infrastructure asset condition assessment plan. This will allow more programmed, preventative maintenance and extend the life of facilities.

We wish Jane the best in her future endeavors and appreciate all that she accomplished at SCWSD.



Jane Vandenberg

Welcome to our newly redesigned website! www.sooscreek.com

We are excited to unveil our newly redesigned website! With a simplified layout and expanded resource sections, this transformation aims to enhance your experience, making it easier for you to find information and engage with our content.

To check out the new changes, go to:
www.sooscreek.com

We hope you enjoy the new look and features.

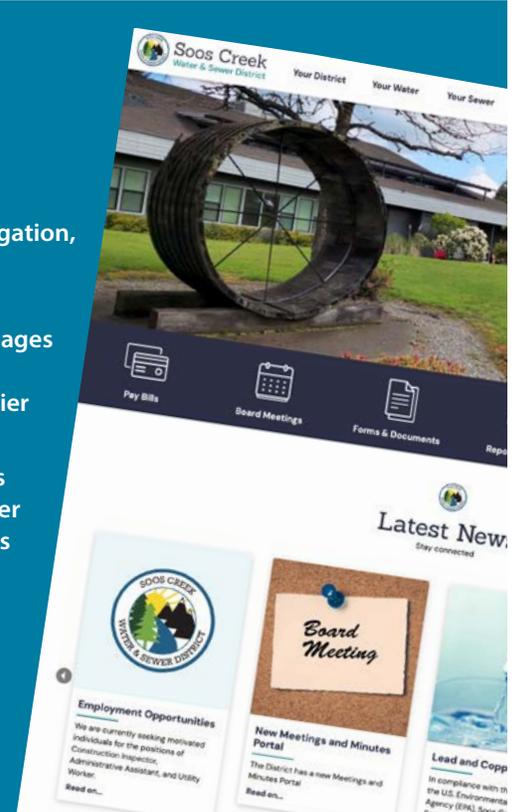
Here's a quick look at some of the exciting updates we've made!

Easy Navigation - our new layout simplifies navigation, ensuring that you can quickly access important information.

Mobile-Friendly Design - With fully-responsive pages designed for all technology types, accessing our website on your smartphone or tablet is now easier than ever!

Expanded Resources - We've added new sections to provide you with more information about water conservation, development services, and updates on our ongoing projects in the community.

Enhanced Customer Support - Questions and issues can arise at any time, so we've expanded our customer support resources! The new **How Do I** and **FAQ Sections** have been added to assist you with Common concerns.



Soos Creek Water and Sewer Rates - 2025

During the 2024 Rate Study, the District’s rate consultants identified that future water and sewer rates would need to increase to meet the rising cost of funding infrastructure projects needed to ensure the reliability of the water and sewer systems. Based on these recommendations, the Board of Commissioners adopted rate increase for water and sewer services in 2025 at the November 13, 2024 Regular Meeting.

For residential customers, the increase to your water bill base rate is about \$3.46 on a bi-monthly basis, which equals to about \$1.73 per month. Your sewer base rate increase is about \$1.94 on a bi-monthly basis, which equals to about 97 cents per month. King County’s sewage treatment rate has also increased. That rate is set by the King County Council, not by Soos Creek Water & Sewer District.

The increases will be effective with the February 28, 2025 bi-monthly billing cycle. Despite these increases, the District’s water and sewer rates are still among the lowest in the region. Below are detailed 2025 bi-monthly water, sewer and street light rates.

The District offers a reduction in base water and sewer rates to eligible low-income seniors and persons with disabilities. Please see <https://www.sooscreek.com/DocumentCenter/View/118/Utility-Rate-Reduction-Program-Application-Form-PDF> for more information.

SOOS CREEK WATER AND SEWER DISTRICT -BI-MONTHLY WATER RATES						
	2024 Rate			2025 Rate		
	Res.	Comm.	Irrig.	Res.	Comm.	Irrig.
Bi-Monthly Meter Base Rates						
5/8” Meter	\$38.50	\$38.50	\$38.50	\$41.97	\$41.97	\$41.97
1” Meter	51.80	51.80	51.80	56.46	56.46	56.46
1.5” Meter	97.76	97.76	97.76	106.56	106.56	106.56
2” Meter	152.92	152.92	152.92	166.68	166.68	166.68
3” Meter	281.53	281.53	281.53	306.87	306.87	306.87
4” Meter	465.46	465.46	465.46	507.35	507.35	507.35
6” Meter	925.16	925.16	925.16	1008.42	1008.42	1008.42
Fire Meter (Flat Rate)	\$127.97	\$127.97	\$127.97	\$139.49	\$139.49	\$139.49
Consumption Rates per 100 cubic feet						
Winter Rate (Jan-May; Oct-Dec)						
0 - 1,000	\$2.55	\$2.55	\$8.24	\$2.78	\$2.78	\$8.99
1,000 - 2,000	5.00	5.00	8.24	5.45	5.45	8.99
2,001 - 3,000	6.30	6.30	8.24	6.87	6.87	8.99
Greater than 3,000	6.87	6.87	8.24	7.49	7.49	8.99
Summer Rate (Jun-Sep)*						
0 - 1,000	\$2.55	\$2.55	\$8.24	\$2.78	\$2.78	\$8.99
1,000 - 2,000	6.00	6.00	8.24	6.54	6.54	8.99
2,001 - 3,000	7.56	7.56	8.24	8.24	8.24	8.99
Greater than 3,000	8.24	8.24	8.24	8.99	8.99	8.99
* Summer conservation rates include a 20% surcharge after 1,000 ccf, except irrigation.						



Soos Creek's Water & Sewer Rates - 2024

SOOS CREEK WATER AN SEWER DISTRICT - BI-MONTHLY SEWER RATES

	2024 Rate			2025 Rate		
	Base Rate - \$/Bi-Mth.			Base Rate - \$/Bi-Mth.		
	SF & Multi-Family Res.	Comm. Base Rate	Comm. Volume Charge* \$/CCF	SF & Multi-Family Res.	Comm. Base Rate	Comm. Volume Charge*
Soos Creek						
For Maintenance of the Sewer System	\$48.59	\$48.59	\$3.24	\$50.53	\$50.53	\$3.37
KC Dept of Natural Resources						
For Treatment of the Sewage	\$110.22	\$110.22	\$7.35	\$116.56	\$116.56	\$7.77
Total Sewer Charges	\$158.81	\$158.81	\$10.59	\$167.10	\$167.10	\$11.14

* Volume Charge Rate per 100 cubic feet of water consumption in excess of the first 1,500. 100 cubic feet (CCF) of water = 748 gallons of water.

SOOS CREEK WATER AND SEWER DISTRICT - BI-MONTHLY STREET LIGHT RATES

	2024 Rate	2025 Rate
Bi-Monthly account charge	7.03	7.42



Please help us keep you informed

Keeping you informed during water and sewer related events is very important to us. Please update your contact information so that we can quickly inform you about any water or sewer-related emergencies.

Updating your contact information is quick and easy. You can scan the QR Code here, contact us at:

253-630-9900 (press 3), email us at: customerupdate@soos-creek.com, or click here: <https://www.sooscreek.com/238/Update-My-Contact-Information> to submit a request to update your phone, mailing and email addresses. Thank you for helping us keep you informed.

Convenience and Ease – Register your account and Enroll in Autopay

Make your utility payment on time, every time, with **AutoPay**. There are no checks to write, no postage to pay, and no late fees. Just set it and forget it with AutoPay!

It's easy to enroll from our website at www.sooscreek.com, click on **Pay Bills**, register your account on **Invoice Cloud** and sign up for **Autopay**. Registering for an account gives you access to your payment history, the ability to sign up for Autopay, and the ability to go paperless.

Still undecided or need assistance?

Give us a call at 253-630-9900 (press 3) and speak to one of our customer service representatives for more information.

The mission of Soos Creek, a public agency, is to provide reliable, high quality water and sewer services in an efficient, cost effective manner.

SOOS CREEK WATER & SEWER DISTRICT

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Commissioners

Alice Marshall
Alan Eades
Kevin A. Fuhrer
Darold Stroud
Logan Wallace

General Manager

Will Appleton, PE
Board of Commissioners Meetings are held the first, third and fourth Wednesdays of the month at 4:30p.m. and are open to the public.

