



WATER SUPPLY OUTLOOK

Based on current conditions and forecasts, SCWSD will have sufficient water supply for people and fish.

As always, we continue to ask customers to use water wisely.
For information about ways to save water, visit www.savingwater.org.

The mission of Soos Creek, a public agency, is to provide reliable, high quality water and sewer services in an efficient, cost effective manner.



Soos Creek Water & Sewer District's drinking water remains safe from COVID-19

Soos Creek Water & Sewer District (SCWSD) purchases its water from Seattle Public Utilities (SPU). SPU's drinking water remains safe and protected against contaminants, including COVID-19 caused by the novel coronavirus.

SPU's water is chlorinated to remove microbial contaminants, such as bacteria and viruses. The water is also treated to remove and inactivate microbial contaminants such as chlorineresistant Cryptosporidium. Additionally, SPU conducts water quality tests daily to help ensure contaminants stay out of our drinking water supply.

During emergency events such as a pandemic, SCWSD's drinking water is considered high

priority. This means essential services, like the delivery of water to customers, will be maintained.

The District's Field Operations staff are as vital to the pandemic response as police and fire responders. They are on the front line of public safety and do their jobs 24/7. Like other critical government workers, they can't do their jobs from home, so they have adjusted many of their ways of working during this crisis in order to protect their own health and the spread of the COVID-19 virus. SCWSD follows Washington State Department of Health and King County Public Health guidelines in response to COVID-19.

CLEANING

SEWER LINES

& CHANGING

METERS



SALMON NEED OUR HELP

Salmon are a vital part of our Northwest ecosystem. (Orca whales, for example, rely on Chinook Salmon for their diet.)
Please do your part to protect salmon and their freshwater habitat by using water wisely, especially in the summer and fall, when the weather is dry and stream flows are at their lowest.

WORKING IN RIGHT-OF-WAYS AND EASEMENTS

SCWSD's Field Operations staff remain on the job 24/7 to ensure that the District's water distribution system and sewer collection system continue to operate effectively and efficiently around the clock. There are times when our employees are required to work in the right-of-way and on easements; such as changing meters and cleaning sewer lines.

Our employees are easily recognizable. They report to the job site with a vehicle that has the Soos Creek logo on it, employees are required to wear District uniforms with a Soos Creek emblem, and they carry a Soos Creek ID card. If you are concerned about the validity of their identity, feel free to request to view their ID card.

Our water and sewer systems have a big job to do. Not only do they operate around the clock to provide high quality water and sustain a healthy environment, these vital infrastructures also support economic development that enables our region to thrive.

Utility Locating Color Codes

How are utility companies notified they need to mark (locate) their underground utilities prior to excavation? "811 Call **Before You Dig"** was created to provide you with a nationwide, easily accessible resource when you are digging, even on your own property. Anyone excavating should call 811. It's not only a law, (RCW 19.122) but it's the smart thing to do to avoid damaging an essential utility and preventing potential injury. The call center sends notices to utility companies that own buried lines in or near your proposed digging area, which will be marked within a few days. An internet option to dialing 811 is also available.



Please see the websites below for additional information. www.Washington811.com www.Callbeforeyoudig.org www.Call811.com

WATER
SEWER
GAS - OIL

ELECTRIC

PROPOSED EXCAVATION

COMMUNICATION CATV

TEMPORARY SURVEY MARKINGS

Summer is here! USE WATER WISELY

That means warmer, drier days around the Puget Sound area – a great time to practice using water wisely. Here are a few of our favorite tips for smart outdoor water use during the summer months:

- Water early and late. Water your plants before 8 am or after 7 pm, when temperatures are low and less water is lost to evaporation.
- Add 2-3 inches of woodchip mulch to your plant beds. Mulch holds
 in moisture, reducing the need for watering and protects roots from overheating.
- Sweep to save water. Use a broom not a hose to clean your sidewalks, driveways and patios.

Get more tips for saving water in the summer and year-round at www.sooscreek.com.

HUMAN WASTE AND TOILET PAPER ARE THE ONLY THINGS TO FLUSH

Nothing else belongs in the toilet

Just because a product is "bio-degradable" or flushable does not make it safe to flush. Most "bio-degradable" products like wipes do not readily "disperse" upon flushing and actually remain in a solid-state traveling through the sewer system. Wipes, diapers, and other materials clog sewer pipes and pump stations. This causes increased operations and maintenance costs for all customers. And, this can also cause sewer backups or overflows.

During the pandemic, many people have turned to convenient cleaning supplies like paper towels and disinfecting wipes. These items are also non-flushable but often end up in the sewer system.

To help keep water and sewer rates stable, and to protect public health, water quality, the environment, and public infrastructure, don't flush anything in the toilet but human waste and toilet paper.



Don't flush wipes or other garbage down your pipes causing increased costs and excess stress on our sewer system, pump stations, and staff.

HELP WITH UTILITY BILLS

30% DISCOUNT

In 2019, 67 low-income, permanently disabled

customers and 281 low-income senior citizens took advantage of the 30 percent discount offered through the district's Utility Rate Reduction Program. The total annual cost of the program was \$30,840.98. Based on equivalent residential units, this translates into an annual cost of 49 cents for all water customers and 49 cents for all sewer customers.

The discount doesn't apply to the King County sewage treatment charge, actual water consumption, street lighting, surcharges, and miscellaneous fees or late charges. If you would like an application for the discount program, please visit www.sooscreek.com or call (253) 630-9900.

Know Your H2O

What makes our water so good? Find out by reading the district's most recent Drinking Water Quality Report online at **www.sooscreek.com**. To request a copy of the report, or if you have any questions about the information contained in the report, please contact our water quality staff at **(253) 630-9900**.

SOOS CREEK WATER & SEWER DISTRICT

14616 SE 192nd St. Renton, WA 98058-9420 customer_service@sooscreek.com Phone: (253) 630-9900 Fax: (253) 630-5289 www.sooscreek.com

Commissioners
Gary Cline
Alice Marshall
Darold Stroud
Steve Pfaff
Alan Eades

General ManagerRon Speer

Meetings are held the first, third and fourth Wednesdays of the month at 4:30 p.m.

