CONNECTION

JANUARY/FEBRUARY 2019



For more information on this and other current projects go to www.sooscreek. com/projects/current-projects

Cascade Hills Neighborhood... Construction Begins

As part of the District's annual AC (asbestos cement) water main replacement program, preliminary work has begun to replace the aging and undersized water mains in the Cascade Hills neighborhood. The water mains are very old (installed between 1959 & 1967) and are undersized based on current codes and regulations.

The project will replace approximately 13,100 lineal feet of AC water main, fire hydrants, valves, and water service lines from the new main to the water meter. The roadways and driveways (as needed) will be patched and overlaid as necessary, sidewalks/curbs will be repaired, new ADA ramps will be installed as required by the permitting agency, and yards will be restored (as needed).

Once the project is complete there will be improved water service reliability, increased fire flow and improved overall water service delivery.

WHAT TO EXPECT DURING THIS CONSTRUCTION PROJECT:

- Equipment noise and construction traffic
- Street detours with local and emergency vehicle access only
- Driveway and pedestrian access restrictions
- Temporary water service interruptions
- Garbage and postal services will be maintained

Note: The contractor, KarVel, is required to provide you advance notification of planned property access and water service interruptions.



SAFE CLEAN RELIABLE

The mission of
Soos Creek,
a public agency,
is to provide reliable,
high quality water
and sewer services
in an efficient, cost
effective manner.







Steve McMillin, Sr. Technician – GPS/Valve Maintenance/Safety 40 years of dedicated service with Soos Creek Water & Sewer District

BEWARE OF IMPOSTORS!

When making utility payments via the Internet, make sure you are on the official Soos Creek Water & Sewer District website: **www.sooscreek.com**. There are companies with websites designed to look like Soos Creek's, but they are NOT. These companies may charge a fee for your payment, and posting the payment to your account will be delayed. You may not receive credit in time to avoid utility late fees or service shutoff!

These companies include "doxo", "prism", "Tio" and others. DO NOT PAY THESE COMPANIES.

Soos Creek Water & Sewer does not charge for Internet or telephone payments. The correct URL is **www.sooscreek.com/pay-online**.

If you have questions, please call our Customer Service Department at (253) 630-9900, option 3.

2019 SOOS CREEK'S WATER & SEWER RATES

Our water and sewer rates are among the lowest in the region

The Board of Commissioners establishes utility rates on an annual basis. The decision is made after District staff proposes and the Board approves an expenditure budget for the upcoming year. The District held a public hearing to obtain comments on the proposed 2019 water and sewer rates. On November 28, 2018, the Soos Creek Board of Commissioners approved a 2.0% increase in the monthly base charges and volume charges for water and no increase in Soos Creek's portion of the sewer rates. King County's sewage treatment rate is set by the King County Council and is shown as a separate charge on your bill. This rate will increase by 2.5% in 2019. The increases will be effective with the February 28, 2019 billing cycle.

WATER RATES

The District will increase water rates for 2019 to fund higher operating costs. Below is an outline of the current rates and the 2019 rates.

CURRENT WINTER RATES (Bimonthly)	Residential	Commercial	Irrigation
Base rate for 5/8" meter	\$29.46	\$29.46	\$29.46
Volume charge per 100 cubic feet			
0 to 1,000 cubic feet	1.86	1.86	6.33
1,001 to 2,000 cubic feet	3.80	3.80	6.33
2,001 to 3,000 cubic feet	4.76	4.76	6.33
Greater than 3,000 cubic feet	5.38	5.38	6.33

2019 WINTER RATES (Bimonthly)	Residential	Commercial	Irrigation
Base rate for 5/8" meter	\$30.05	\$30.05	\$30.05
Volume charge per 100 cubic feet			
0 to 1,000 cubic feet	1.90	1.90	6.46
1,001 to 2,000 cubic feet	3.88	3.88	6.46
2,001 to 3,000 cubic feet	4.86	4.86	6.46
Greater than 3,000 cubic feet	5.49	5.49	6.46

Note: 100 cubic feet of water = 748 gallons. Summer Conservation Rates (June to September) include a 20% surcharge (the first 1000 cubic feet are exempt).

SEWER RATES

The sewer bills sent to Soos Creek customers itemize the charges for Soos Creek's sewer rate and King County's Sewage Treatment charges. The District's portion of the bill is for the maintenance of our system that collects the sewage from your existing structure (house, business, or school) and conveys it to King County's system and ultimately to the Renton Treatment Plant. Effective with the February 28, 2019 billing cycle, Soos Creek's base rate will remain \$36.78 (bimonthly) and the Volume Charge for commercial customers will remain \$2.45 per 100 cubic feet of water in excess of the first 1,500 cubic feet (bimonthly).

The King County Sewage Treatment charge shown on the Soos Creek sewer customer's bill reflects King County's capital and operating costs for treatment and disposal of sewage. King County's sewer rate will increase to \$90.66 (bimonthly) and King County's Volume Charge for commercial customers will increase to \$6.05 per 100 cubic feet of water in excess of the first 1,500 cubic feet. If you have questions or comments regarding the King County Sewage Treatment charge, contact the King County Council at (206) 296-1000; for sewage treatment information, call (206) 684-1280.

STREET LIGHT RATES

Street light rates will increase from \$5.30 to \$5.41 bimonthly.



Human Waste and Toilet Paper are the **ONLY** thing to Flush Down the Toilet

Wipes, cloths, and rags are notorious for blocking private sewer laterals, public sewer mains, and binding up municipal pumps. Items that specifically list the term "flushable" (but should NOT be flushed) include diapers and diaper liners, baby wipes, pre-moistened wipes, a wide variety of bathroom cleaning wipes and brushes, feminine hygiene products, doggy doo-doo bags, and cat litter.

While a toilet may be capable of flushing golf balls, these synthetic products simply do not break down and clog the pipes and pump stations, resulting in increased maintenance costs and possible equipment malfunctions.

Even though a product may say it is "Flushable" ... Unless it is human waste or toilet paper, place these products in a trash can.

SOOS CREEK WATER & SEWER DISTRICT

14616 SE 192nd St. Renton, WA 98058-9420 customer_service@sooscreek.com Phone: (253) 630-9900 Fax: (253) 630-5289 www.sooscreek.com

OOS CREER

& SEWER

Commissioners Gary Cline Alice Marshall Darold Stroud Steve Pfaff Alan Eades

Meetings are held the first, third and fourth Wednesdays of the month at 4:30 p.m.

General Manager Ron Speer