

the SOOS CREEK

CON NECTION

www.sooscreek.com

July/August 2009

Board of Commissioners Dedicated to Public Service

The strength and success of an organization is often reflected in its stability of leadership, effective management, and skilled personnel. Soos Creek Water and Sewer District's (SCWSD) success is driven by the Board's solid leadership, commitment to public service, and proper guidance. SCWSD's Commissioners have successfully worked together for many years (61 years of combined service to SCWSD) with the primary goal and commitment to provide you with reliable, high quality, safe, and cost effective water and sewer services.

The District has maintained, and will continue to maintain, some of the lowest water and sewer rates in our region. The Board of Commissioners has made the decision that there will be no rate increase for water and no rate increase in SCWSD's portion of the sewer bill in 2010. How do we keep our rates stable even during the current economic condition? We are better positioned to respond to the economic downturn because of many cost-saving mechanisms and budget controls put into place during the last seventeen years. Some cost-saving measures we implemented are: Restricting the use of overtime, reducing travel expenditures, utilizing high technology equipment, automating services, thoroughly examining purchases and contracting, and cross-training employees. "Employee cross-training is a win/win situation. The more jobs our employees can perform, the better it is for them, the District, and for our customers", said District Manager Ron Speer. Cross-training has reduced the need for temporary workers and overtime.

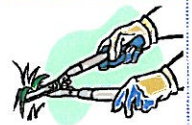


Board of Commissioners
(l-r) Karen Webster, Gary Cline, Randy Reece, Clement Quanrud, and Connie Sullivan

The Board assures you, our customers, that the District will continue to deliver reliable, high quality, and affordable water and sewer services, as well as continue to explore ways to streamline operations and procedures to help us be as efficient and cost effective as possible.

Commissioners and District Manager Recognize Employees' 30 Years of Service

Soos Creek Water & Sewer District encompasses over 35 square miles, serving nearly 100,000 people. In order to deliver the high quality service that you expect, a total of 36 field and office employees work together to ensure that the water and sewer systems perform efficiently. The Board of Commissioners and District Manager Ron Speer would like to take this opportunity to commend the outstanding job performed by District employees. "The most important resource that the District has in accomplishing our mission is not technology or facilities, but our employees", said Ron Speer. We would like to recognize Tom Bolster (Sr. Technician/Inspection), Steve McMillin (Sr. Technician/Construction and Safety), and Ken VanDenBergh (Field Foreman) who have each completed 30 years or more of service. "I feel honored to be part of the SCWSD team. We take great pride in providing excellent services to our customers, their families, and the community," said Steve McMillin. Thank you Tom, Steve, and Ken for your dedication and outstanding public service!



Keep Water Meters Clear

Blossoming lawns and gardens can hinder utility meter reading. You can help by trimming the grass, weeds, brush and branches around your meter box. The District's meter reader can then quickly collect a reading on the first visit. This results in an accurate charge on your bill and helps keep utility costs down, which benefits all customers in stabilizing rates.



(left to right):
Steve McMillin, Ken VanDenBergh,
and Tom Bolster

\$30 Coupon Available to SCWSD's Water Customers

Soos Creek Water & Sewer District is a member of the Saving Water Partnership (SWP). SWP is providing a \$30 WaterSense toilet coupon below for single-family homeowners during the month of September, 2009. Call (206) 733-9137 or visit the website www.savingwater.org for more information. All coupons will expire September 30, 2009.



\$30 Instant Discount on High Efficiency Toilets

Save Money and Conserve Water with High Efficiency Toilets

Your local water utility, as part of the Saving Water Partnership, is providing this **\$30 rebate coupon for single family homeowners who purchase any EPA WaterSense labeled toilet during the month of September, 2009.** For an instant purchase discount, simply fill-in this coupon and take it to one of these participating WaterSense retail partners: Aurora Plumbing, Junction True Value, McClendon Hardware, Morgan's Electric and Plumbing, and Pacific Supply.

better than standard toilets in laboratory testing, with no trade off in flushing power. Most households can save thousands of gallons per year and reduce their utility bills by \$30 to \$100 a year by replacing a pre-1996 toilet with a WaterSense labeled toilet. Renters should get permission from their home owner before replacing their toilet.

Visit participating retailers or go to www.savingwater.org for addresses and more information. **Coupons can only be used during the month of September, 2009.**

Design advances enable EPA WaterSense labeled toilets to perform

Follow these steps to earn your instant rebate:

- 1) Purchase qualifying WaterSense toilet; see list of eligible toilets at www.savingwater.org
- 2) Toilets must be purchased from qualifying retailer. (see above)
- 3) Complete the form below, and submit to retailer.
- 4) Original Voucher only, no copies allowed.

\$30 WaterSense Toilet Voucher (One (1) only per SINGLE-FAMILY household)

Property Owner Name (please print)

Last: _____ First: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____ Phone: _____

Water Provider: _____

New High-Efficiency Toilet Information:

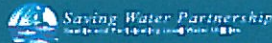
Date Purchased: _____ Cost of Toilet \$ _____ Brand & Model: _____ (Example: American Standard n Flowise)

Call (206) 733-9137 with questions or visit the website www.savingwater.org for a complete list of qualified toilets and participating retailers.

Only single-family homes are eligible for this rebate for qualified WaterSense toilets. This program is subject to on-site verification of the purchase and installation of the product. I certify that I have read, understand and agree to the terms and conditions of this rebate program. The undersigned expressly agrees that SPU may inspect all qualifying toilet installations, that installation of qualifying toilet models may not result in lower water bills; and that SPU does not warrant any toilet or installation to be free of defects, the quality of workmanship, or the suitability of the premises for toilet installation. Funding is limited and rebates are available on a first come, first serve basis. Program expires September 30, 2009.

Signature: _____ Date: _____

AURORA PLUMBING ELECTRIC



What Not to Flush

When you use your toilet, shower, washing machine or dishwasher, wastewater leaves your home through pipes that connect to the District's sewer system. Materials flushed down the toilet can clog or damage your household plumbing as well as the District sewer system. Not only are these problems expensive to fix, they can cause sewer backups in your home, business, and the environment.

Basically, the only thing you should flush down a toilet is human waste (urine and feces) and toilet paper. **Even disposable items that are labeled "flushable" should not be flushed down your toilet.**

Don't flush these items:

- *Disposable diapers, nursing pads, baby wipes
- *Cotton balls, swabs, pads, facial tissue
- *Mini or maxi pads, tampons
- *Unused medications
- *Cleaning wipes of any kind
- *Bandages and bandage wrappings

MISSION STATEMENT

The mission of Soos Creek, a public agency, is to provide reliable, high quality water and sewer services in an efficient, cost effective manner.

SOOS CREEK WATER & SEWER DISTRICT

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COMMISSIONERS

- Karen Webster
- Clement Quanrud
- Randy Reece
- Connie Sullivan
- Gary Cline

DISTRICT MANAGER

Ron Speer

Meetings are held the first, third & fourth Wednesdays of the month