



## Investing In Our Infrastructure

Soos Creek Water & Sewer District's (SCWSD) leadership team is tasked with looking at the "big picture" to manage water and sewer system assets and to recommend appropriate investment for continued system reliability. In 2021 and 2022, SCWSD was awarded Public Works Trust Fund (PWTF) loans for two critical water system projects. PWTF loans are low interest loans for public works projects. Securing low interest loans assists the District in making improvements to our aging infrastructure and helps keep water and sewer rates low.



### 1. Reservoir No. 6 Retrofit

**Project Location:** Near Petrovitsky Park

This project is focused on seismic risk. Reservoir No. 6 will be retrofitted with a larger concrete foundation and soil anchors penetrating the earth below the foundation to keep the Reservoir stable during an earthquake. Flexible connections will be added to the pipes that serve the Reservoir to keep the pipes from breaking should the earth shift. Two state of the art earthquake sensing systems will be installed to provide advance warning of earthquake activity and a control valve will protect the Reservoir from losing its stored water while still providing enough water for emergency response after a seismic event. The earthquake sensing systems are part of the U.S. Geological Survey Program that provides advance warning to many regional and local government agencies. Additional improvements include upgrades for District personnel safety while climbing the Reservoir and provisions to make upgrades to the water quality in the Reservoir. The project will begin in early 2023 and construction should last approximately 15 months. Customers served by our Reservoir No. 6 should not experience any service disruptions or notice any changes in their water service.

### 2. Boulevard Lane Replacement of Water Pipes, Service Lines, and Hydrants

**Project Location:**

Boulevard Lane neighborhood, between SE 192nd St. and SE 184th Pl. and 126th Pl. SE and 134th Ave. SE

In mid-2023, the District expects to begin replacing the aged water pipes, service lines, and hydrants in the Boulevard Lane neighborhood. New water pipes and services will be provided for 145 customers. The project improves the reliability of water service, water quality, and fire flow. This is Phase 2 of a project completed near this neighborhood in 2021. Customers in the area may experience some temporary inconveniences due to construction activity but emergency services, mail delivery and access to the residents' homes will be maintained during the project. The District will provide an ongoing public outreach program before and during all construction activities to assist in minimizing disruptions and impacts to our customers.



# Soos Creek's Water & Sewer Rates - 2023

Our water and sewer rates are among the lowest in the region

Soos Creek Water & Sewer District provides essential water and sewer services to residential and commercial customers safely, reliably, and at the lowest responsible rates. While it's always difficult to raise rates during uncertain economic times, rate increases are now necessary to support continued delivery of the utility services you rely upon.

On December 7, 2022, the Soos Creek Board of Commissioners approved an 8% increase in the monthly base charges and volume charges for water and 8% increase in the Soos Creek portion of sewer rates. For a residential customer, the bi-monthly increase to their water bill base rate would be \$2.63 and the sewer base rate would be \$3.40 in 2023. Please note that King County's sewage treatment rate is set by the King County Council, not by Soos Creek Water & Sewer District. The increases will be effective with the February 28, 2023 billing cycle.

Below are detailed 2023 bi-monthly water, sewer, and street light rates.

<b>BI-MONTHLY WATER BASE RATES</b>	<b>2022 Rate</b>			<b>Rate as of Jan. 1, 2023</b>		
	<b>Res.</b>	<b>Comm.</b>	<b>Irrig.</b>	<b>Res.</b>	<b>Comm.</b>	<b>Irrig.</b>
5/8" Meter	\$32.70	\$32.70	\$32.70	<b>\$35.32</b>	<b>\$35.32</b>	<b>\$35.32</b>
1" Meter	44.00	44.00	44.00	<b>47.52</b>	<b>47.52</b>	<b>47.52</b>
1.5" Meter	83.05	83.05	83.05	<b>89.69</b>	<b>89.69</b>	<b>89.69</b>
2" Meter	129.90	129.90	129.90	<b>140.29</b>	<b>140.29</b>	<b>140.29</b>
3" Meter	239.15	239.15	239.15	<b>258.28</b>	<b>258.28</b>	<b>258.28</b>
4" Meter	395.40	395.40	395.40	<b>427.03</b>	<b>427.03</b>	<b>427.03</b>
6" Meter	785.90	785.90	785.90	<b>848.77</b>	<b>848.77</b>	<b>848.77</b>
Discount - 5/8" (30% Discount)	22.89			<b>24.72</b>		
Discount - 1" (30% Discount)	30.80			<b>33.26</b>		
<b>Fire Meter (Flat Rate)</b>	<b>\$108.70</b>	<b>\$108.70</b>	<b>\$108.70</b>	<b>\$117.40</b>	<b>\$117.40</b>	<b>\$117.40</b>
<b>Consumption Rates per 100 cubic feet</b>						
<b>Winter Rate (Jan-May; Oct-Dec)</b>						
0 - 1,000	\$2.17	\$2.17	\$7.00	<b>\$2.34</b>	<b>\$2.34</b>	<b>\$7.56</b>
1,000 - 2,000	4.25	4.25	7.00	<b>4.59</b>	<b>4.59</b>	<b>7.56</b>
2,001 - 3,000	5.35	5.35	7.00	<b>5.78</b>	<b>5.78</b>	<b>7.56</b>
Greater than 3,000	5.83	5.83	7.00	<b>6.30</b>	<b>6.30</b>	<b>7.56</b>
<b>Summer Rate (Jun-Sep)*</b>						
0 - 1,000	\$2.17	\$2.17	\$7.00	<b>\$2.34</b>	<b>\$2.34</b>	<b>\$7.56</b>
1,000 - 2,000	5.10	5.10	7.00	<b>5.51</b>	<b>5.51</b>	<b>7.56</b>
2,001 - 3,000	6.42	6.42	7.00	<b>6.93</b>	<b>6.93</b>	<b>7.56</b>
Greater than 3,000	7.00	7.00	7.00	<b>7.56</b>	<b>7.56</b>	<b>7.56</b>
<i>* Summer conservation rates include a 20% surcharge after 1,000 ccf, except irrigation</i>						

# Sewer Rates

The sewer bills sent to Soos Creek customers itemize the charges for Soos Creek's sewer rate and King County's Sewage Treatment charges. The District's portion of the bill is for the maintenance of our system which collects the sewage from your house, business, or school and conveys it to King County's system and ultimately to the King County South Treatment Plant in Renton. The King County Sewage Treatment charge reflects King County's capital and operating costs for treatment and disposal of sewage. If you have questions or comments regarding the King County Sewage Treatment charge, contact the King County Council at (206) 296-1000; for sewage treatment information, call (206) 684-1280.

## Bi-Monthly Sewer Rates



### 2022 Rate Base Rate

### Rate as of Jan. 1, 2023 Base Rate

	Single Family & Multi-Family Residential	Commercial Base Rate	Commercial Volume Charge \$/CCF	Single Family & Multi-Family Residential	Commercial Base Rate	Commercial Volume Charge \$/CCF
Soos Creek for Maintenance of the Sewer System	\$42.44	\$42.44	\$2.83	\$45.84	\$45.84	\$3.06
King County Department of Natural Resources For Treatment of the Sewage	\$98.53	\$98.53	\$6.57	\$104.22	\$104.22	\$6.95
<b>Total Sewer Charges</b>	<b>\$140.97</b>	<b>\$140.97</b>	<b>\$9.40</b>	<b>\$150.06</b>	<b>\$150.06</b>	<b>\$10.01</b>

\* Volume Charge Rate per 100 cubic feet of water consumption in excess of the first 1,500. 100 cubic feet (CCF) of water = 748 gallons of water



## Street Light Rates

Street light rates will increase bi-monthly by 61 cents.

Bi-Monthly account charge	Current Rate	2023 Rate
	6.05	6.66

## Don't dump grease down the drain

- Use screens to keep hair, fruit stickers and other things out of drains and pipes.
- Scrape out greasy bowls, pots, and pans before washing.
- Keep fatty foods and meats out of the garbage disposal, and put cooled, solidified grease in the trash.

### What happens when grease is washed down the drain?

When grease is washed down the drain, it sticks to the inside of sewer pipes (both on your property and in the streets). Over time, it builds up and can block an entire pipe. Garbage disposals do not keep grease out of the pipes, they only shred it into smaller pieces.

#### The results of a grease-blocked sewer pipe can be:

- Sewage overflows in your home or your neighbor's home
- The average cleanup cost is about \$3,000
- Possible contact with disease-causing organisms
- An increase in operation and maintenance costs by the local sewer district and King County, which causes higher sewer bills for customers.



Grease going down the drain can cause serious problems in our sewers and your house drains and pipes.



### Update Your Contact Information

Please help us contact you quickly in the event of a water or sewer emergency. You can update your contact information by contacting Customer Service at: 253-630-9900 or e-mail us at: [customer\\_service@sooscreek.com](mailto:customer_service@sooscreek.com).



# A New Look To Your Utility Bill



Soos Creek Water & Sewer District  
14616 SE 192nd St.  
Renton, WA 98058-9402  
(253) 630-9900 www.sooscreek.com

Return Service Requested

SAMPLE CUSTOMER  
123 MAIN ST  
ANYTOWN, WA 00000-0000

## Utility Bill

ACCOUNT SUMMARY		REMIT PORTION
Bill Number	123456	
Customer Number	00001	
Account Number	9999-000001	
Service Dates	11/01/22 – 12/31/22	
Service Location	123 MAIN ST	
Due Date	01/20/23	
<b>Total Due</b>	<b>\$193.34</b>	

To ensure proper credit, write your **bill number** on your check

MAKE CHECKS PAYABLE AND REMIT TO:  
Soos Creek Water & Sewer District  
PO Box 34677  
Seattle, WA 98124-1677

00006012022200000001700000193342

DETACH AND RETURN THE PORTION ABOVE WITH YOUR PAYMENT



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14616 SE 192nd St.  
Renton, WA 98058-9402  
(253) 630-9900 www.sooscreek.com

Introducing a new look to your bill.

Visit our website at [www.sooscreek.com](http://www.sooscreek.com)  
for more information.

Use the QR Code to pay your bill

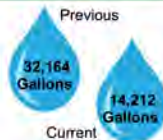


### Account Summary

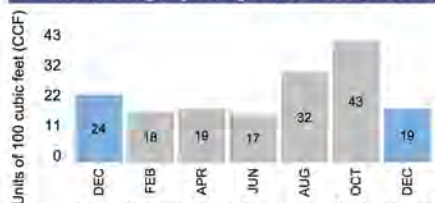
Customer Name	CUSTOMER, SAMPLE
Customer Number	00001
Account Number	9999-000001
Service Location	123 MAIN ST

### Usage Summary

Meter Number	000 000 01
Previous Date	10/11/22
Current Date	12/08/22
Previous Read	1551
Current Read	1570
Usage	19 CCF



Water Usage by Billing Period - 9999-000001



Each Numeric Unit Above the Cycle Month  
Equals 100 cubic feet (748 gallons)

### CUSTOMER SERVICE

Monday - Thursday 8am - 5pm; Friday 8am - 4:30 pm  
(253) 630-9900 Option 3  
Answered 24/7 for emergencies  
Email us at [Customer\\_Service@sooscreek.com](mailto:Customer_Service@sooscreek.com)

### Bill Summary

Bill Number	123456
Account Type	RESIDENTIAL
Service Dates	11/01/22 – 12/31/22
Days/Average Amount	60 / 4.03
Last Payment Received	11/15/22
Bill Date	12/31/22
Due Date	01/20/23

### Bill Details

Water Base Residential	\$0.00
Water Consumption	\$44.26
Sewer Base	\$42.44
KC Sewer Treatment Base	\$98.53
Kent Franchise Fee Water	\$5.56
Kent Franchise Fee Sewer	\$2.55
Total Current Billing	\$241.73
Previous Balance	-\$48.39
Adjustments/Penalties	\$0.00
Last Payment Received	\$0.00
<b>TOTAL DUE</b>	<b>\$193.34</b>

We have made improvements to the design of our utility bill so that it is easier to read and understand. Although the bills have a new look, the various bill payment methods remain the same.

- **Soos AutoPay:**  
Download and fill out the form from our website at [www.sooscreek.com](http://www.sooscreek.com)
- **Pay Online at:**  
[www.sooscreek.com](http://www.sooscreek.com)
- **Pay by Phone by calling:**  
1 (855) 844-0523
- **Pay in person at our District office:**  
14616 SE 192nd St.,  
Renton, WA 98058
- **Pay via US Mail:**  
Make your check payable to SCWSD.
- **Bill Payer Program: (through your financial institution):**  
Contact your financial institution directly for more information.

The mission of Soos Creek, a public agency, is to provide reliable, high quality water and sewer services in an efficient, cost effective manner.

## SOOS CREEK WATER & SEWER DISTRICT

14616 SE 192nd St.  
Renton, WA 98058-9420  
[customer\\_service@sooscreek.com](mailto:customer_service@sooscreek.com)  
Phone: (253) 630-9900  
Fax: (253) 630-5289  
[www.sooscreek.com](http://www.sooscreek.com)

### Commissioners

Gary Cline  
Alice Marshall  
Darold Stroud  
Alan Eades  
Logan Wallace

### General Manager

Jane Vandenberg, PE  
Board of Commissioners Meetings are held the first, third and fourth Wednesdays of the month at 4:30 p.m. and are open to the public.

